Supplier File Repository (SFR)

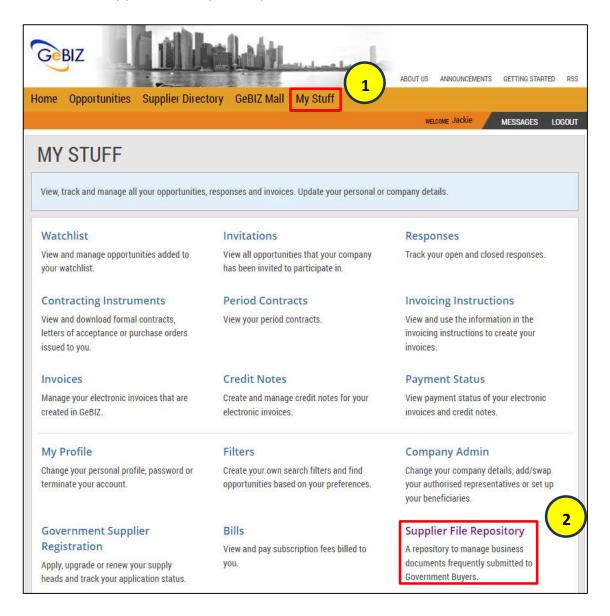
The SFR allows suppliers to upload and store frequently used documents such as information about their businesses, company track records and financial statements. During bid submissions for Tenders, Quotations or Framework Buys, suppliers will be able to attach the files in SFR expediently.

What is covered in this User Guide?

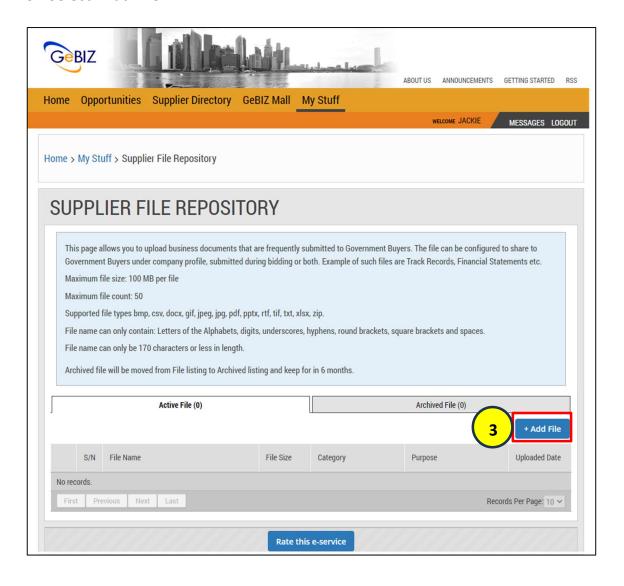
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How to upload a file to SFR?

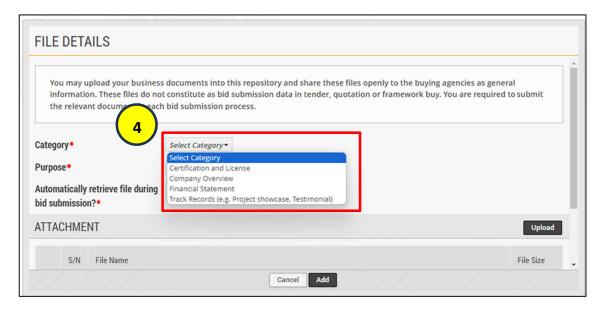
- a. Setting the file category and purpose
- 1. At the GeBIZ Homepage, click on "My Stuff".
- 2. Select "Supplier File Repository".



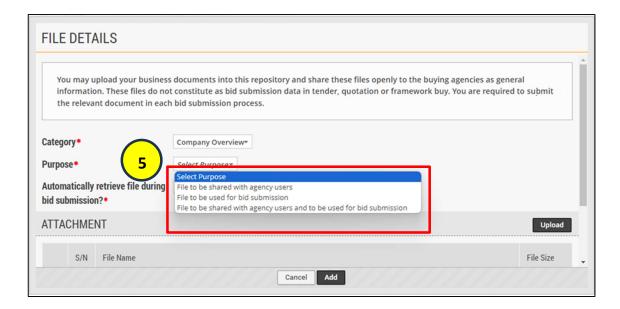
3. Select "Add File".



4. In the "Add File" page, select Category.



5. Then select the Purpose.

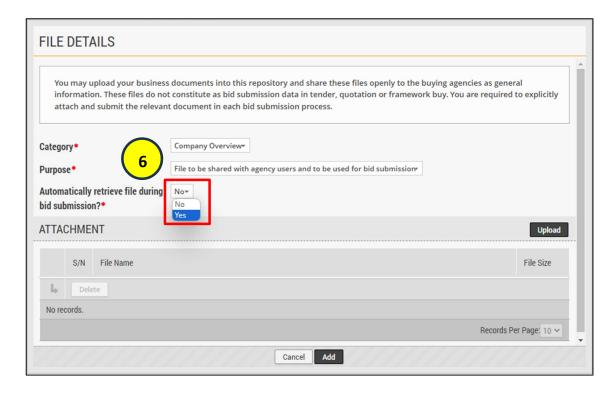


Note

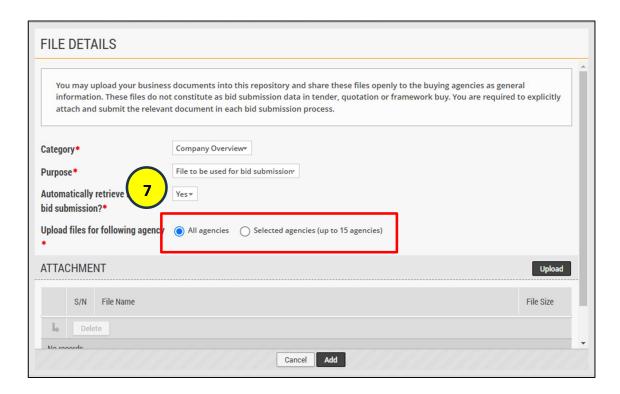
- For "Files to be shared with agency users", these are files that contain information that you may wish to share with Whole of Government (WOG) agencies. Please <u>do not</u> include sensitive information.
- For "File to be used for bid submissions", these files will be available to be attached to Tenders, Quotations or Framework Buys during bid submission.

b. [New] Configuring the file to be retrieved automatically during bid submission

6. With the purpose of file to be used for bid submission, configure the file to be retrieved automatically during the bid submission by selecting "Yes".



7. Then choose either "All agencies" or "Selected agencies (Up to 15 agencies)".

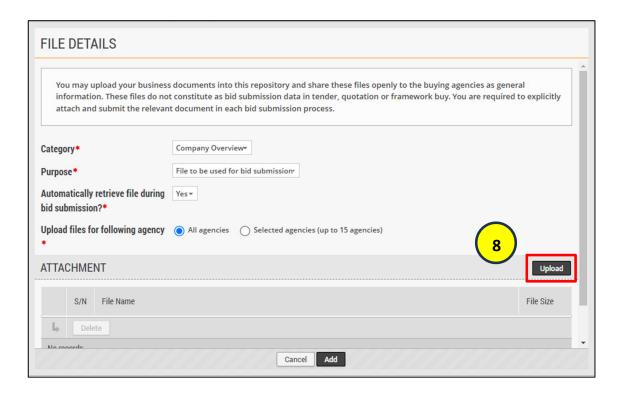


Note

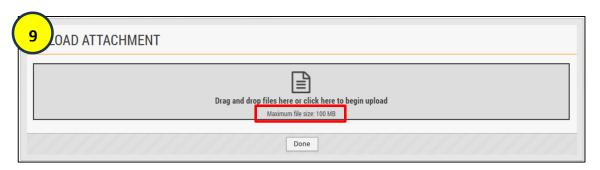
- Once configured, the file(s) will be retrieved automatically during bid submission
- You can verify and manage the retrieved file(s) attached to the bid during the bid submission.

c. New Uploading a file (Up to 100 MB)

8. Select "Upload" and choose the file (s) to upload



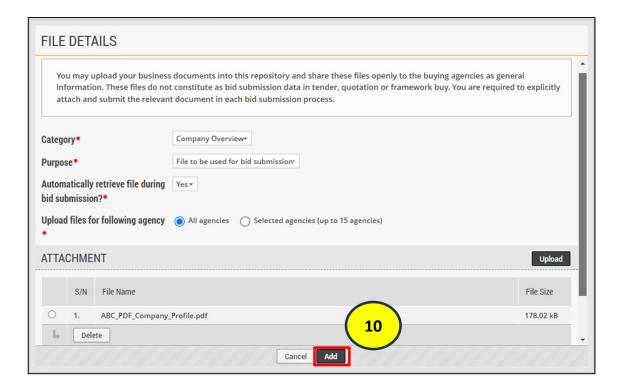
9. Choose the file (s) to upload



Note

 From 15 Apr 2025 onwards, you can upload file that is up to 100 MB to SFR and use it for your bid submission

10. Click "Add".

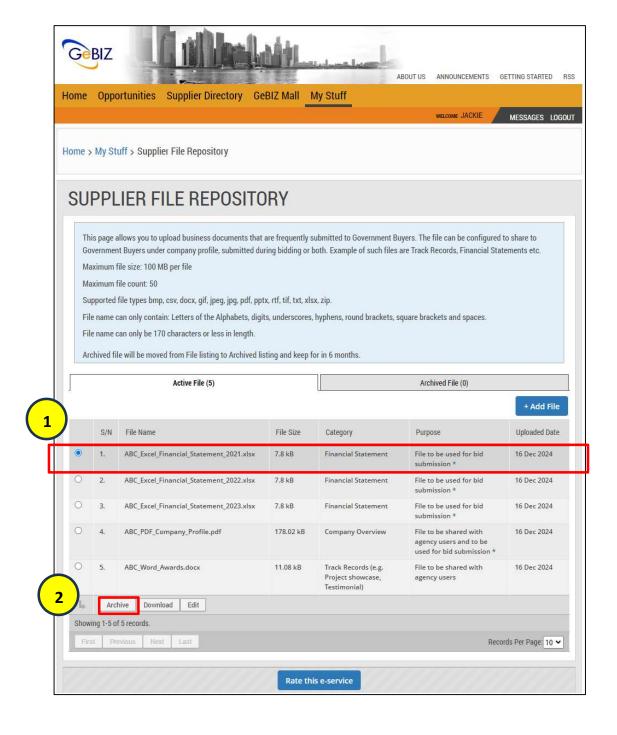


Note

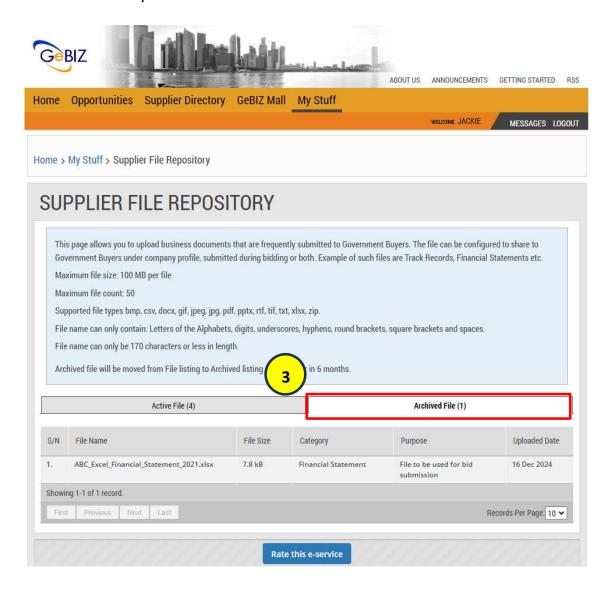
• You can upload more than one document of the same Category and Purpose.

How to make changes to the uploaded file in SFR?

- a. Changing a new file / information within a file (Requires re-upload)
- 1. Select the File.
- 2. Click "Archive".



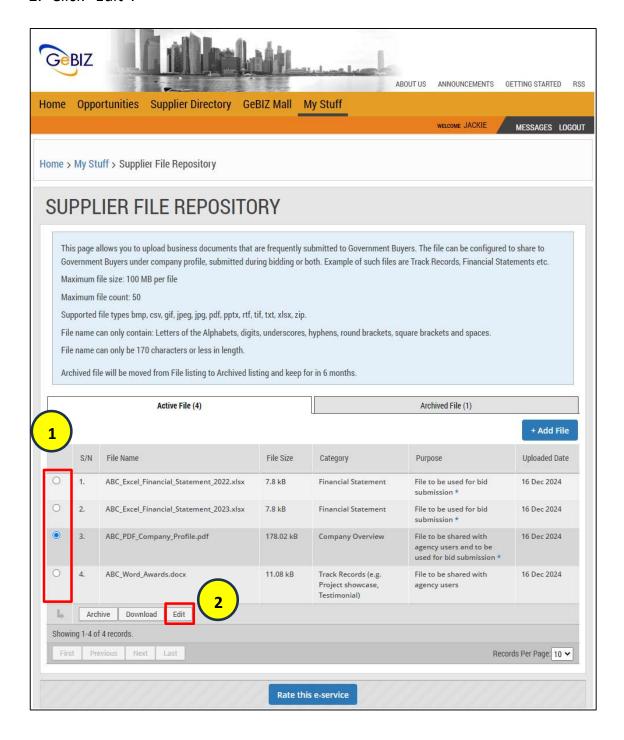
3. You can verify the archived file in the "Archived File" tab.



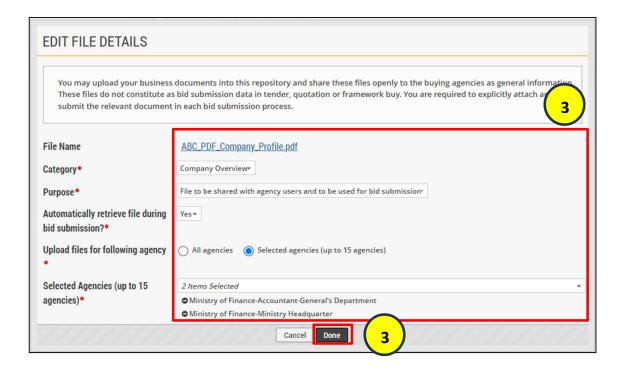
4. Proceed to upload a new file (Refer to Page 2 of this user guide).

b. Changing the category and purpose of a file (Edit the uploaded file)

- 1. Select the File.
- 2. Click "Edit".



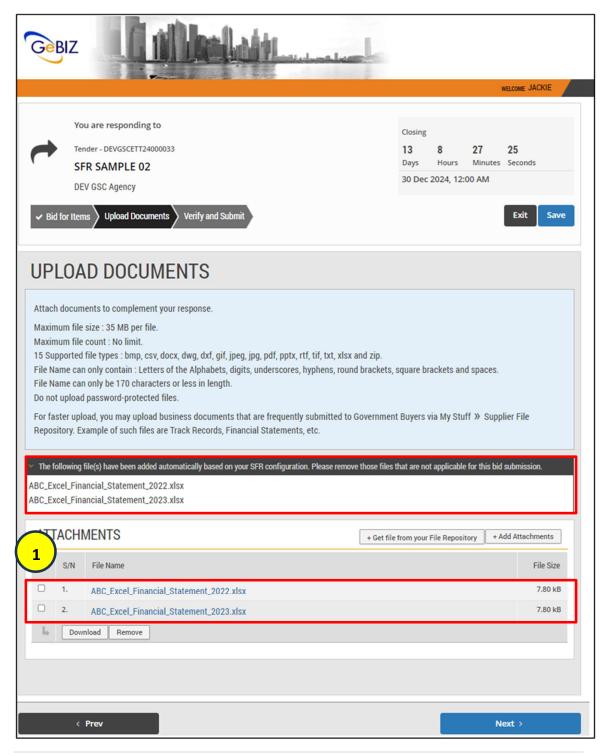
3. Then edit the file details and click "Done".



How to use the uploaded file(s) in SFR for bid submission?

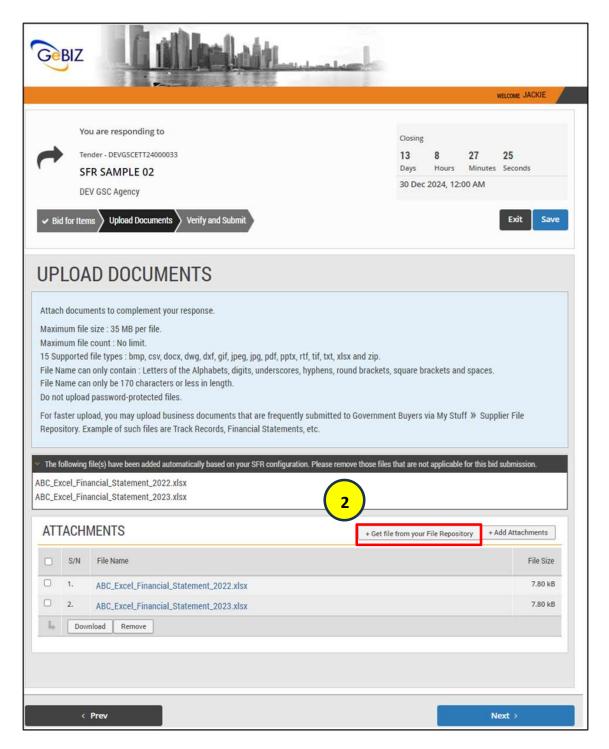
a. New Automatic retrieval of file from SFR

1. Upon landing on the Upload Documents page for the 1st time, the system will retrieve the file based on your SFR configuration. You may remove the file(s) that are not applicable from this page.



b. Get file from SFR

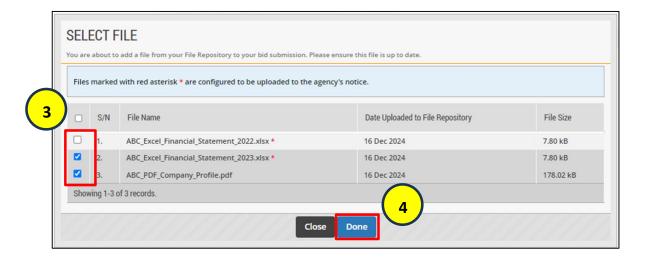
2. At the Upload Documents page, select "Get file from your File Repository".



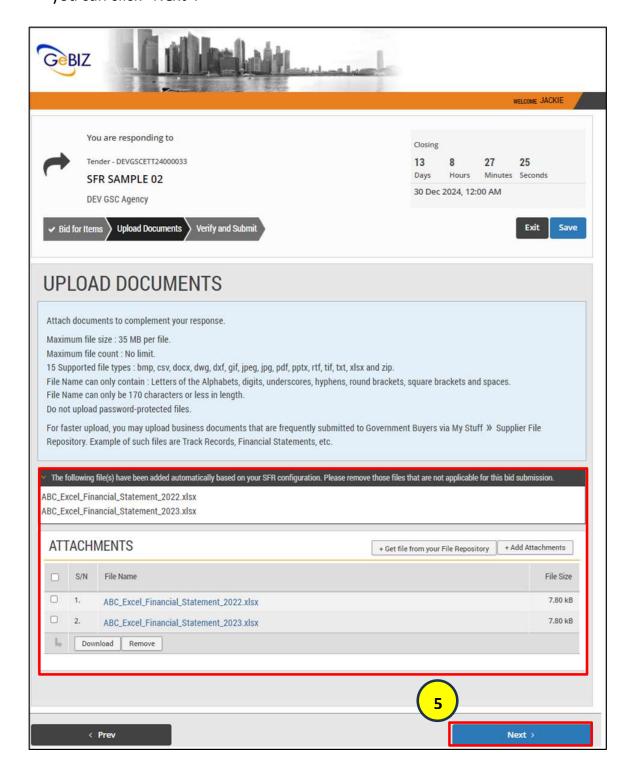
Note

• File uploaded by using "Add attachments" has a max file size of 35mb while using "Get file from your File Repository" has a max file size of 100mb

- 3. In the "Select File" page, select the file to be added to the bid.
- 4. Select "Done".



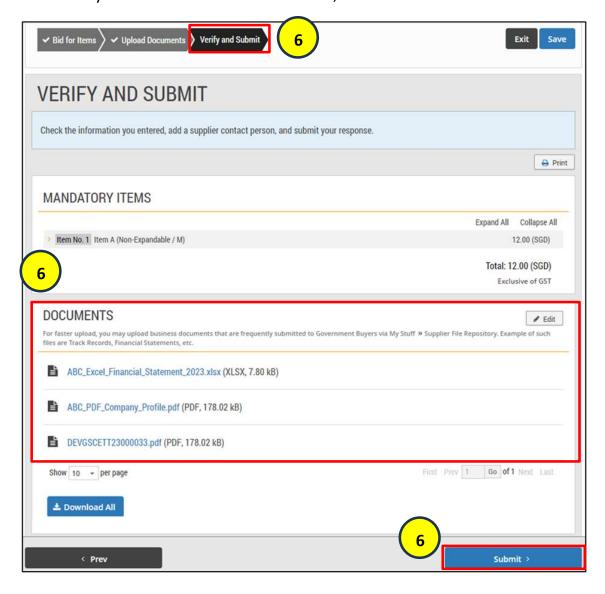
5. The selected file has been attached to the bid submission. Once it is in order, you can click "Next".



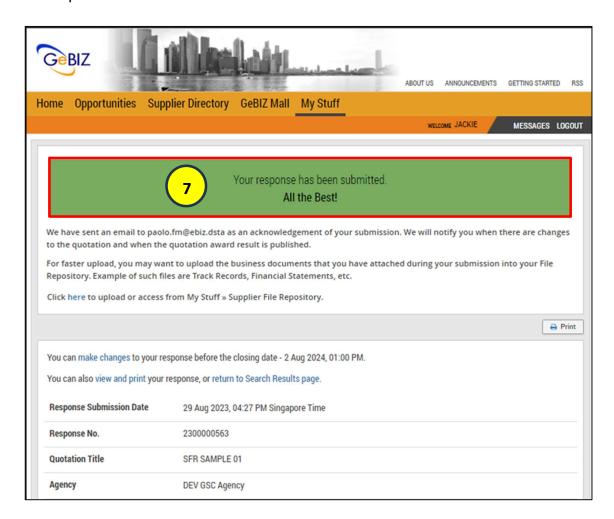
Note

 You can also attach any file(s) for the bid submission by selecting "+ Add Attachments".

6. In the "Verify and Submit" tab, you can verify the file(s) attached to the bid before your submission. Once confirmed, click "Submit".



7. Congratulations! You have successfully uploaded a file in SFR and attached it for your bid submission. You should see the green box stating that your response has been submitted – All the Best!



Contact Us

For any queries, please send your enquiry to support@gebiz.gov.sg or call our service desk at (65) 64827121.